

Question on Notice

No. 1175

Asked on Thursday, 16 June 2016

MR SEENEY asked the Minister for Transport and the Commonwealth Games (HON S HINCHLIFFE) —

QUESTION:

With reference to the issuing of drivers licenses in my electorate and the ongoing technical issues at Murgon and Monto Police Stations as results of the introduction of a new licensing system and its integration with the Queensland Police Services network—

Will the Minister advise if consideration will be given for an alternative solution such as the issuing of new licenses and renewal of driving licenses by other State Government service providers in these communities?

ANSWER:

I thank the Member for Callide for the question.

The Department of Transport and Main Roads (TMR) has been actively working with the Public Safety Business Agency (PSBA) and Queensland Police Service (QPS) to assist in identifying and resolving the issue that has resulted from a systems upgrade performed on the QPS network by PSBA.

I am pleased to advise that TMR and the Department of Justice and Attorney-General (DJAG) are looking into installing licensing functions at several regional Queensland courthouse outlets that are managed by DJAG. Murgon is a Queensland Government Agency Program (QGAP) outlet managed by DJAG and would be one of the beneficiary sites under this initiative. This will improve services to the Murgon community while freeing QPS to focus on core policing activities.

Should this initiative prove successful, TMR will then consider partnerships with other agencies to expand this approach to customer outlets managed by other departments such as the Monto QGAP, which is managed by the Department of Natural Resources and Mines.